

# QUALITY POLICY & OBJECTIVES

## Quality Policy

- Indalco Alloys, a Lincoln Electric Company of Canada will provide defect free products and services to our customers that meet and satisfy their specifications and applicable statutory and regulatory requirements, and aims to enhance customer satisfaction.
- Indalco Alloys, a Lincoln Electric Company of Canada shall strive to be the World Leader in the manufacturing of casted Aluminum Alloys, and distribution of the finest Quality Processed Aluminum Alloys for Welding Consumables.
- Indalco Alloys, a Lincoln Electric Company of Canada shall be driven by the philosophies of Customer Satisfaction, a Commitment to satisfy applicable Requirements and Continuous Improvement in quality management system.

## Quality Objectives

- The Quality Policy shall be implemented measured and monitored by constantly striving to prevent, reduce and eliminate scrap, rework, warranty claims and customer dissatisfaction taking into account applicable requirements.
- Emphasis shall be placed on providing applications expertise and solutions for our customers and on developing new innovative technology that responds to customers' needs and satisfaction with value added products and services.



Kaja Siva, Managing Director

  
Lloyd Bridgemohan, Quality Assurance Manager